

Number of Jobs Created from Closed METCO Loans Economic Development

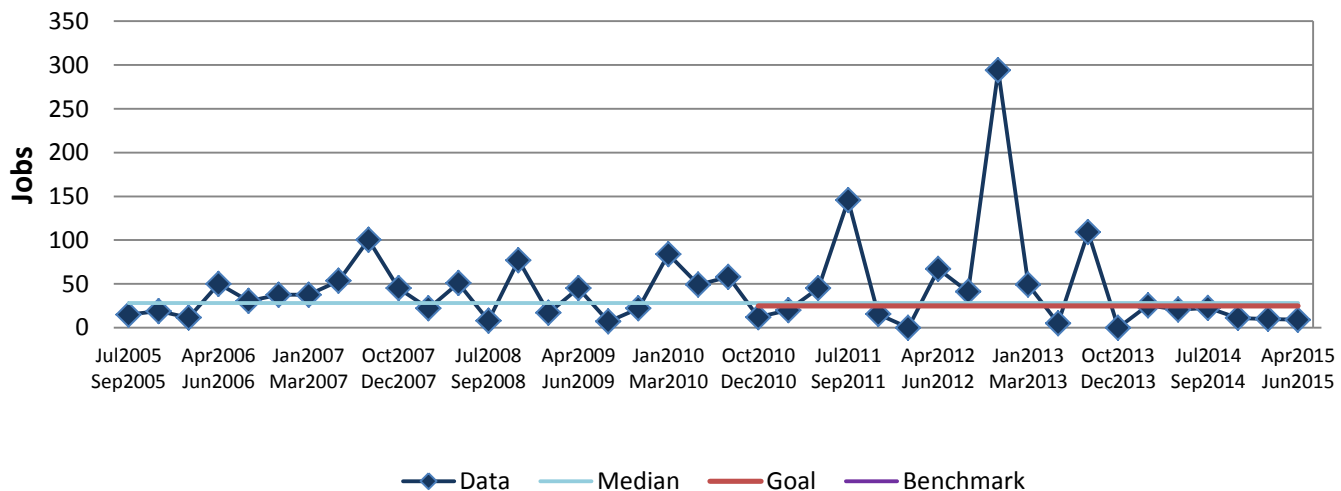


KPI Owner: David Morris

Process: METCO Job Creation

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: : FY13, 389 jobs Goal: Create 100 jobs from closed METCO loans per FY/25 quarterly Benchmark: TBD		Data Source: Excel Database Goal Source: TBD Benchmark Source:	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Sum of the number of jobs planned to be created due to loans closed by the METCO board Why Measure: Job creation is a priority for the Fischer administration Next Improvement Step: Consider revising the goal.		
How Are We Doing?					
Jul2010-Jun2015 5 Year Goal	Jul2010-Jun2015 5 Year Actual		Apr2015-Jun2015 Goal	Apr2015-Jun2015 Actual	
475	960		25	9	
Jobs	Jobs		Jobs	Jobs	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.